

# Stephen A. Klien, Ph.D.

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## Education

**Ph.D.** Department of Speech Communication, University of Illinois at Urbana-Champaign.  
January, 1999.

*Dissertation:* Rhetorical Constitution of Public Character and Conservative Ideology in the 1996 Republican Presidential Primary Campaign. (David L. Swanson, Director)

**A.M.** Department of Speech Communication, University of Illinois at Urbana-Champaign.  
August, 1993.

College of Law, University of Illinois at Urbana-Champaign. 1991-92.

Completed first year of J.D. program.

**B.A.** Monmouth College, Monmouth, IL. May 1991.

*Majors:* Government; Speech Communication & Theatre Arts. *Summa cum laude.*

## Academic Appointments

**Fall 2015—present:** *Associate Teaching Professor of Communication* Department of Communication, University of Missouri

**Fall 2015—Summer 2020:** *Assistant Teaching Professor of Communication* Department of Communication, University of Missouri

**Fall 2013—June 2015:** *Professor of Communication Studies* (with tenure)  
Department of Communication Studies, Augustana College

**Fall 2006—Spring 2013:** *Associate Professor of Communication Studies* (with tenure)  
Department of Communication Studies, Augustana College

**Fall 2001—Spring 2006:** *Assistant Professor of Speech Communication*  
Department of Speech Communication, Augustana College

**Fall 1998—Summer 2001:** *Assistant Professor of Communication (non-tenure track)*  
Department of Mass Communication, Advertising and Public Relations, College of  
Communication, Boston University

## Teaching Responsibilities

*Current Teaching Assignments, University of Missouri:*

**COMM 1200: Public Speaking.** Fall 2015—Fall 2019.

**COMM 2500: Introduction to Communication,** Fall 2020.

**COMM 3572: Argument and Advocacy.** Fall 2015—present.

**COMM 4473: Political Communication.** Summer 2016—present.

**COMM 4570: Topics – Presidential Rhetoric.** Summer 2018.

**COMM 4940: Internship.** Fall 2017—present.

**COMM 3561: Relational Communication.** Fall 2017.

**COMM 4960: Directed Readings.** (U.S. Foreign Policy Rhetoric. Fall 2019; Media Sports  
Controversies. Spring 2018, 2020; Fall 2020)

*Past Teaching Assignments, Augustana College:*

**COMM 104: Public Speaking**

**COMM 204: Argumentation and Oral Advocacy**

**COMM 210: Communication and Social Relationships**

**COMM/MJMC 211: Communication, Politics, and Citizenship**

**COMM/MJMC 212: Advertising and Social Influence**

**COMM 250—LC: Critical Analysis of Messages**

- Winter 2005, 2006: taught as part of a Learning Community on “Women, Politics, and Discourse” with POLS 355: Women and Politics
- Fall 2007: taught as part of a Learning Community on “Race, Religion, and Discourse” with RELG 313: Race, Ethnicity, and Religion
- Fall 2009—Summer 2015: taught as part of a Learning Community on “The

American Presidency in Times of Crisis" with POLS 338: The American Presidency

**COMM 320: Communication Theory I: The Rhetorical Tradition**

**COMM 322: Communication Theory III: Media and Social Influence**

**COMM 372: Rhetorical Criticism**

**COMM 374: Argument Analysis**

**COMM 451-2: Senior Inquiry: Traditional Scholarly Research**

**COMM 499: Directed Study** (Political Rhetoric of Popular Film; Visual Rhetoric; Performance Studies; Epideictic Rhetoric)

**LSFY 111: Origins of Communication Theory**

- First Year student general education seminar in ancient rhetoric and oral/written communication skills

*Past Teaching Assignments, Boston University:*

**CM 311/714: Oral Presentations**

**CM 380: Theory and Process of Communication**

**CM 409: Persuasion and Public Opinion**

**CM 509: Principles of Persuasion**

**CO 510: Argumentation and Debate**

## Administrative Responsibilities

*Current institution, University of Missouri:*

**Fall 2019—present:**

**Faculty Fellow**, Teaching for Learning Center, University of Missouri

Responsibilities include:

- assist Center Director and Faculty Council Task Force to Enhance Learning and Teaching (TFELT) with research and consultation regarding methods and procedures for assessing faculty teaching, including classroom observations, teaching portfolios, and use of student feedback data

- develop online multimedia training materials for faculty use of student feedback data
- provide training workshops and Center outreach opportunities to university faculty regarding student feedback data and classroom observations
- work with Center staff to develop classroom observation rubrics for piloting and possible university implementation

**Fall 2017—present:**

***Director of Undergraduate Studies***, Department of Communication, University of Missouri

Responsibilities include:

- chair of the Undergraduate Committee, responsible for selection of Communication scholarship recipients and development of department policy on undergraduate education
- chair of the Undergraduate Curriculum Committee, responsible for approval of new courses as well as policy discussion of undergraduate education issues
- coordinate the COMM 4940: Internship course, including supervising student interns, communicating internship opportunities to majors
- supervise department student organizations and their advisors
- supervise the production of the weekly Undergraduate Newsletter
- chair of the COMM Week Committee, responsible for planning, marketing and executing the department's annual series of special events
- organize the department's annual Career Day student mock interview event with the department's alumni advisory council
- work with MU Admissions to meet with prospective MU students and their families
- represent the department on the College of Arts & Science Curriculum, Instruction and Advising (CIA) Committee

Accomplishments include:

- Launched a new Undergraduate Curriculum Committee
- Reworked the COMM 4940: Internship course to function as an online course
- Increased visibility of the department's internship program within the College of Arts and Science, including a presentation of our program to the Council of Chairs, May 2019
- Worked with the department chair and advising team to implement a conversion of the Communication major to an open admission program, leading to a nearly 150% increase in total majors
- Worked with the department chair and new departmental Director of Online Education to implement a new online Communication major

## **Fall 2016—Summer 2018:**

**Basic Course Director**, Department of Communication, University of Missouri

### Responsibilities include:

- Planning teaching assignments for Graduate Teaching Assistant and contingent faculty instructors for 35-40 course sections per semester
- Organizing and running staff meetings and pedagogical development sessions for COMM 1200 staff
- Orienting and training new COMM 1200 instructional staff
- Evaluation of COMM 1200 instructional staff, including review of student course evaluations and observation of classroom teaching
- Reviewing and revising course schedule and curriculum
- Organizing assignment of COMM 1200 sections to departmental researchers as subject pools
- Planning the Helen and Pat Atkinson *Speak Up!* Public Speaking Showcase for COMM Week, in conjunction with the COMM Week Committee Chair.
- Serving on department Undergraduate Committee and Research Committee

### Accomplishments include:

- Established a new peer mentoring program for new COMM 1200 instructional staff
- Provided oversight for the transition of COMM 1200 to a new Learning Management System and a new procedure for recording and archiving student speeches
- Led the transition of COMM 1200 to a new e-textbook and LMS platform, involving the orientation and training of instructional staff

*Past institution, Augustana College:*

## **Fall 2014—Summer 2015:**

**Director, Center for Faculty Enrichment**, Augustana College

### Responsibilities included:

- Planned and executed faculty development workshops on teaching and learning, including blended/flipped/online pedagogy, active high-impact pedagogies, department chair leadership, etc.
- Organized teaching observation groups, writers support groups and retreats, and Faculty Learning Communities.
- Engaged in individual faculty consulting and classroom observations.
- Co-led New Faculty Orientation and Mentoring Circle program for first year faculty with the Associate Dean for Faculty Development.
- Managed a \$13,000+ budget for faculty development resources, activities, and administrative professional development.

- Served on the Academic Technology Committee, the Assessment for Improvement Committee, and the Provost's Program Directors Group (an expanded version of the Dean's Council).
- Served on the Board of the Quad Cities Professional Development Network (QCPDN), providing faculty, administrative and staff development programs for seven colleges and universities in the Illinois/Iowa Quad Cities metropolitan area.

Accomplishments included:

- Built a physical space for the Center, featuring a faculty development library, individual online webinar stations, and a small group meeting and webinar space.
- Acquired and marketed online faculty development resources.
- Developed a conceptual framework for the professional development of near-retirement and post-retirement faculty.
- Led an Augustana delegation participating in a Teagle program development grant with three other liberal arts colleges.
- Developed and presented day-long faculty development workshops on Blended Learning for the QCPDN and for Augustana faculty.

**Fall 2008 – Spring 2014:**

***Chair, Fine and Performing Arts Division***, Augustana College

Responsibilities included:

- Led a diverse six-department division including Art, Art History, Communication Sciences and Disorders, Communication Studies, Music, and Theatre.
- Coordinated elections of divisional representatives to campus committees.
- Led divisional discussion and approval of curricular changes.
- Communicated with department chairs and faculty regarding pre-tenure, tenure, post-tenure and promotion reviews.
- Observed classroom and studio teaching of faculty under review.
- Participated in on-campus interviews for all faculty position searches within the division.
- Served on the Faculty Welfare Committee.

Accomplishments included:

- Developed a new evaluation form and protocol for faculty classroom observations.

## **Fall 2012 – Spring 2014:**

### ***Inaugural faculty Chair, Faculty Welfare Committee***, Augustana College

#### Responsibilities included:

- Coordinated the agenda of committee meetings with the Provost and Dean of the College.
- Coordinated schedule of all faculty reviews with the committee and Academic Affairs support staff.
- Led preparation workshops for faculty under review and their department chairs.

#### Accomplishments included:

- Served as the first faculty chair of the committee, after implementing a policy change shifting committee leadership from the Dean of the College
- Led the committee in the successful completion of the two largest cohorts of tenure reviews in college history in back-to-back years.
- Led the development of a Faculty Welfare Committee Handbook for new division chairs.
- Served as primary author for numerous personnel-related policy amendments to the Faculty Handbook, including procedures and criteria for faculty reviews, procedures and requirements for sabbaticals and pre-tenure paid leaves, and faculty review and promotion policies for adjunct and part-time faculty.
- Represented the Faculty Welfare Committee and college faculty on the Higher Learning Commission (HLC) accreditation steering committee
- Represented the Faculty Welfare Committee and college faculty and at winter retreat meetings for the Augustana Board of Trustees, presenting on topics including blended learning, innovative pedagogies and calendar/curriculum change.

### **Faculty Welfare Committee member**, Fall 2008 to Spring 2014

#### Responsibilities included:

- Participated in faculty pre-tenure, tenure, post-tenure and promotion reviews, including the examination of faculty portfolios and observation of classroom teaching.
- Advised the Provost and Dean of the College regarding merit-based salary raises, faculty position requests, and other confidential administrative matters requiring the advice of senior faculty leadership.

# Publications

- Klien, S.A. (2015). Cinematic simulacra and the prospect for public agency: Constructing the citizen-soldier in post-9/11 war films. In E. Sahlstein Parcell and L.M. Webb (Eds.), *A communication perspective on the military: Interactions, messages, and discourses* (pp. 373-390). New York: Peter Lang.
- Klien, S.A. (2013). O'Reilly's war on the "war on Christmas": Diatribe, culture war and conservative ideology. In C. Rountree (Ed.), *Venomous speech: Problems with American political discourse on the right and left* (pp. 269- 298). Santa Barbara, CA: ABC-CLIO.
- Klien, S.A., and Farrar, M.E. (2009). The diatribe of Ann Coulter: Gendered style, conservative ideology, and the public sphere. In J.L. Edwards (Ed.), *Gender and political communication in America: Rhetoric, representation, and display* (pp. 63-85). Lanham, MD: Lexington Books.
- Klien, S.A. (2007). Complexity and ideology in televisual war rhetoric: The air war over Iraq in Campaign 2004. In D. Zarefsky and E. Benacka (Eds.), *Sizing up rhetoric [RSA 2006 competitive conference proceedings volume]* (pp. 181-199). Long Grove, IL: Waveland Press.
- Klien, S.A. (2005). "Leave no man behind": The construction of public character, institutional legitimacy, and citizen agency in *Black Hawk Down*. *Critical Studies in Media Communication*, 22, 427-449.
- Klien, S.A. (2004). Civic education and republican judgment: The stem cell research discourse of George W. Bush. In G. Hauser and A.E. Grim (Eds.), *Rhetorical democracy: Discursive practices of civic engagement [RSA 2002 competitive conference proceedings volume]* (pp. 221-228). Mahwah, NJ: Lawrence Erlbaum.
- Klien, S.A. (2004). [Review of the book *Meet the candidate videos: Analyzing presidential primary campaign videocassettes*]. *Southern Communication Journal*, 70(1), 88-89.
- Klien, S.A. (2002). Romantic heroism and "public character": Ethical criticism of performative traditions in public discourse. In F. Antczak, C. Coggins, and G. Klinger (Eds.), *Professing rhetoric: Selected papers from the 2000 Rhetoric Society of America conference* (pp. 139-146). Mahwah, NJ: Lawrence Erlbaum Associates, Inc.
- Klien, S.A. (2001, Fall). [Review of the book *The Sound Bite Society: Television and the American Mind*]. *American Communication Journal*, [Online], 5(1). Available WWW: <http://acjournal.org/>
- Klien, S.A. (2001, Summer). Using *Bob Roberts* to teach political communication. *Communication Teacher*, 15(4), 6-8.



Klien, S.A. (2000). Defining "public character:" Agency and the ethical criticism of public argument. In Hollihan, T.A. (Ed.), *Argument at century's end: Reflecting on the past and envisioning the future* (pp. 341-350). Annandale, VA: National Communication Association.

Klien, S.A. (2000). [Review of the book *Communication criticism: Developing your critical powers*]. *American Communication Journal*, [Online], 3(3). Available WWW: <http://acjournal.org/>

Klien, S.A. (1999). [Review of the book *Seducing America: How television charms the modern voter*]. *American Communication Journal*, [Online], 3(1). Available WWW: <http://acjournal.org/>

## Conference Paper Presentations

Klien, S.A. (2014, November). The ladies of the Tea Party: (Re-)construction of conservative feminine persona in political rhetoric. Presented to the National Communication Association, Chicago, IL.

Klien, S.A. (2014, May). Soldiers, cameras, and critique: Crossing the military/citizen border with "documentary video" in Iraq war films. Presented to the Rhetoric Society of America, San Antonio, TX.

Klien, S.A. (2012, May). Ladies of the Tea Party: The conservative feminine persona according to Palin and Bachmann. Presented to the Rhetoric Society of America, Philadelphia, PA.

Johnson, H.L., and Klien, S.A. (2011, November). Performing heteronormativity, or challenging it? Performative representative anecdote in the "It Gets Better Project." Presented to the National Communication Association, New Orleans, LA.

- Co-authored with an undergraduate student as a faculty research mentor.

Klien, S.A. (2010, May). Ann Coulter's inconvenient gender: The conservative feminine person and legitimate public agency. Presented to the Rhetoric Society of America, Minneapolis, MN.

Klien, S.A. (2009, November). Cinematic simulacra and the prospect for public agency: Constructing the citizen-soldier in post-9/11 war films. Presented to the National Communication Association, San Diego, CA.

Klien, S.A. (2008, November). War films, soldier culture and public character after September 11<sup>th</sup>. Presented to the National Communication Association, Chicago, IL.

Klien, S.A., and Farrar, M.E. (2008, November). The diatribe of Ann Coulter: Gendered style, conservative ideology and the public sphere. Presented to the National Communication Association, San Diego, CA

- Klien, S.A. (2006, November). O'Reilly's war on the "War on Christmas": Diatribe, public character and ideological complexity. Presented to the National Communication Association, San Antonio, TX.
- Klien, S.A. (2006, May). Complexity and ideology in televisual war rhetoric: The air war over Iraq in Campaign 2004. Presented to the Rhetoric Society of America, Memphis, TN.
- Klien, S.A. (2005, November). Complexity and ideology in televisual war rhetoric: The air war over Iraq in Campaign 2004. Presented to the National Communication Association, Boston, MA.
- Klien, S.A. (2002, November). "Leave no man behind": The construction of public character, institutional legitimacy, and citizen agency in *Black Hawk Down*. Presented to the National Communication Association, New Orleans, LA.
- Klien, S.A. (2002, October). Competing comic visions of public character in election films: *Primary Colors* versus *Bob Roberts*. Presented to the Midwest Popular Culture Association, Milwaukee, WI.
- Klien, S.A. (2002, May). Civic education and republican judgment: The stem cell research discourse of George W. Bush. Presented to the Rhetoric Society of America, Las Vegas, NV.
- Klien, S.A. (2001, November). More ritual than deliberation—a textual approach: Questions for citizen agency in conventions 1948, 2000. Presented to the National Communication Association, Atlanta, GA.
- Klien, S.A. (2000, November). Pat Buchanan's cyber-campaign: A tale of two web sites. Presented to the National Communication Association, Seattle, WA.
- Klien, S.A. (2000, May). Romantic heroism and "public character:" Ethical criticism of performative traditions in public discourse. Presented to the Rhetoric Society of America, Washington, D.C.
- Klien, S.A. (1999, November). Populism, political legitimacy, and civic community: The "outsider" public character of Lamar Alexander. Presented to the National Communication Association, Chicago, IL.
- Klien, S.A. (1999, July). Public character: Political agency and the ethical criticism of public argument. Presented to the Eleventh American Forensic Association/ National Communication Association Conference on Argumentation, Alta, UT.
- Klien, S.A. & Pierce, A.J. (1998, November). Kitchen-table conservative rhetoric: Appropriation and subversion of the "feminine style" by Phil Gramm. Presented to the National Communication Association, New York, NY.
- Klien, S.A. (1996, November). The Christian Coalition's political piety: Establishing an advocacy group's propriety of participation in political controversy. Presented to the Speech Communication Association, San Diego, CA.

Klien, S.A. (1996, March). Defining the American community in the political sermon: Deploying the jeremiad tradition in contemporary conservative rhetoric. Presented to the Discerning the Right Conference, University of Wisconsin - Milwaukee.

Klien, S.A. (1995, November). The comic form of *Bob Roberts*: An application of Duncan's dramaturgy to the criticism of popular media. Presented to the Speech Communication Association, San Antonio, TX.

Jasinski, J. & Klien, S.A. (1995, November). The constitution of civic character in liberal discourse. Presented to the Speech Communication Association, San Antonio, TX.

Klien, S.A. (1995, October). A roadkill journey: Exploring iconic rhetoric through syntactic analysis. Presented to the Illinois Speech and Theatre Association / Iowa Communication Association, Bettendorf, IA.

Klien, S.A. (1994, November). Pat Buchanan's "Old Republic:" Mythic narrative and the '92 campaign. Presented to the Speech Communication Association, New Orleans, LA (a Top Five Student Paper in the Political Communication Division).

## Selected Teaching-Related Presentations

### May 19, 2022

Presenter, "Evaluating Teaching at MU: Connect with the New Training Resources, Strategies, and Tools Available for Evaluating and Improving Teaching and Learning on Campus" (with Bethany Stone), Celebration of Teaching, Teaching for Learning Center, University of Missouri

### April 19, 2022

Workshop facilitator, "Interpreting Student Feedback Data to Improve Teaching." Virtual Workshop, Teaching for Learning Center, University of Missouri

### March 22, 2022

Workshop facilitator, "Improving Student Feedback Response Rates and Quality." Virtual Workshop, Teaching for Learning Center, University of Missouri

### February 22, 2022

Workshop facilitator, "What Can Student Feedback Data Tell Us (and Not Tell Us)?" Virtual Workshop, Teaching for Learning Center, University of Missouri

### January 12, 2022

Workshop facilitator, "Making Sense of Student Feedback Data" Virtual Workshop, Teaching Renewal Week, Teaching for Learning Center, University of Missouri

**August 18, 2021**

Presenter, "Student-Centered Course Explanation? It's in the Syllabus!" (with Christopher Josey), Teaching Renewal Day, Department of Communication, University of Missouri

**January 12, 2021.**

Presenter, "Supporting Faculty Success & Measuring Teaching Effectiveness" (with Tori Mondelli, Bethany Stone and Jonathan Cisco), Teaching Renewal Week, University of Missouri

**April 9, 2020.**

Panel Organizer and Moderator, "Talking with Students About the COVID-19 Crisis", Teaching For Learning Center Zoom workshop, University of Missouri.

**February 24, 2020.**

Presenter, "TFELT – Finding Better Ways to Evaluate Teaching at MU" (with Bethany Stone), Abell Conversations, University of Missouri.

**May 16, 2018.**

Presenter, "Small Teaching Discussion", Celebration of Teaching, University of Missouri.

**May 17, 2017.**

Presenter, "Facilitating Seven Ways of Learning Discussion", Celebration of Teaching, University of Missouri.

**January 11, 2017.**

Presenter, App Fair, Teaching Renewal Week, University of Missouri.

**October 10, 2016.**

Presenter, "Apps for Blended Learning," Teaching and Technology Workshop, ET@MO (Educational Technology), University of Missouri.

**May 17, 2016.**

Presenter, "Apps for Blended Learning," Teaching and Technology Workshop, Celebration of Teaching, University of Missouri.

# Selected Departmental and Campus Service

*Current institution:* University of Missouri

## **April 18, 2022:**

Panelist, "Professor Panel", SSC 1151: Academic Success Seminar, Student Success Center, College of Arts & Science, University of Missouri.

## **2021-22:**

Developer, "Making Sense of Student Feedback Data" [asynchronous online training mini-course for instructors on Canvas LMS], Teaching for Learning Center, University of Missouri.

## **November 18, 2021:**

Panelist, "Promotion for Non-Tenure Track Faculty", College of Arts & Science, University of Missouri.

## **Fall 2021—present:**

Online Course Reviewer, Faculty Peer Reviewer Corps, Missouri Online

## **Spring 2021—present:**

Member, Student Feedback Survey Design Team, University of Missouri

## **Fall 2019—present:**

Member, Equity Resolution Process Panelist Pool, University of Missouri

## **Fall 2019—present:**

Member, Career Advisory Board, College of Arts & Science, University of Missouri

## **Fall 2018—present:**

Member, Student Conduct Committee, University of Missouri

## **2017—present:**

Member, Curriculum, Instruction and Advising Committee, College of Arts & Science, University of Missouri

## **Spring 2020:**

Member, NTT Online Diversity Course Specialist Search Committee, Department of Communication, University of Missouri

**Spring 2019:**

Member, NTT Diversity Specialist Search Committee, Department of Communication, University of Missouri

**Fall 2016—present:**

Member, Undergraduate Committee, Department of Communication, University of Missouri

**Fall 2016—Fall 2017:**

Member, Research Committee, Department of Communication, University of Missouri

**March 16, 2016:**

CV Reviewer, Graduate Student Association, University of Missouri.

**Spring 2016:**

Member, VAP Persuasion Search Committee, Department of Communication, University of Missouri

**2015—2016, 2017-2018:**

Member, Policy Committee, Department of Communication, University of Missouri

*Past institutions***Summer 2014—Summer 2015.**

Director, Center for Faculty Enrichment, Augustana College.

**Fall 2014—Spring 2015.**

Member, Academic Technology Committee, Augustana College.

**Fall 2014—Spring 2015.**

Member, Assessment for Improvement Committee, Augustana College.

**Spring 2014—Spring 2015.**

Higher Learning Commission (HLC) Steering Committee and HLC Criterion 4 Subcommittee, Augustana College.

**Fall 2012—Spring 2014.**

Chair, Faculty Welfare Committee, Augustana College.

**Fall 2008—Spring 2014.**

Chair, Fine and Performing Arts Division, Augustana College.

**Fall 2011—Spring 2014.**

Faculty representative, Benefits Committee, Augustana College

**Fall 2008—Spring 2014.**

Member, Faculty Welfare Committee, Augustana College.

**2002-3, 2004-5—2013-14.**

First-Year Student Academic Advisor, Augustana College.

**Wednesday, October 3, 2012.**

Organizer and panelist, DebateWatch for first 2012 Presidential Debate, Augustana College.

**Fall 2011.**

Organizer and presenter, "9 /11 in 2011: A Decade of Learning and Living" Symposium , September 9-10, 2011. Augustana College.

**2010-2011.**

Member, 6/35 Curriculum Reform Committee. Augustana College.

Blended Learning Initiative participant; researcher, pilot adopter and faculty development resource for blended/hybrid learning pedagogy. Augustana College.

**Summer 2009.**

Coordinator, Curriculum change discussion group, Augustana College.

**May 2009, May 2010.**

Workshop presenter on teaching oral communication skills with the Augie Reads summer reading for the AGES program, Augustana College. (2009, *Dreams of My Father*; 2010, *Bottlemania*)

**August 2007—November 2008:**

Co-organizer, *The Bully Pulpit* series on political communication in the 2008 presidential campaign, cosponsored by the College of Charleston and Augustana College.

**Fall 2006—Winter 2008-9.**

Member, Senior Inquiry Development Committee, Augustana College.

**Fall 2005—Winter 2008-9.**

Member, Educational Policies Committee, Augustana College.

**Fall 2005—Spring 2008.**

Faculty Mentor, Center for the Study of Teaching and Learning, Augustana College.

**June 2007.**

Working Team member, Greater Expectations Institute (sponsored by AAC&U), Burlington, VT.

**Summer 2005, Summer 2009, Summer 2011.**

Faculty research advisor for Nicole Dexter, Leah Mortenson, and Hannah Johnson, Summer Faculty/Student Summer Research Fellowship.

- o Dexter's and Mortenson's projects were both accepted for presentation at the Rhetoric Society of America Biennial Conference, in 2006 and 2010
- o Johnson's project resulted in a co-authored paper presented to the National Communication Association Convention in 2011.

**Thursday, September 30, 2004.**

Organizer and panelist, DebateWatch for first 2004 Presidential Debate, Augustana College.

**Fall 2003—Spring 2004.**

Student Judiciary Committee. Augustana College.

**Summer 1999—Spring 2001:**

Graduate Admissions Committee, Department of Mass Communication, Advertising and Public Relations, College of Communication, Boston University.

Alternate COM Representative, Faculty Council, Boston University.

Member, University Board of Student Conduct, Boston University.

Member, Curriculum Committee, College of Communication, Boston University.

**Fall 1998—Spring 2001:**

The Great Debate, faculty event coordinator and advisor for student debaters, College of Communication, Boston University.

**Fall 1998—Spring 2001:**

Faculty advisor for Boston University Debate Society.



# Professional Service

## **Spring 2022.**

Blind reviewer of manuscripts for the journal *Teaching Journalism and Mass Communication*.

## **October 2017.**

Blind proposal and manuscript reviewer, GIFTS Division, Central States Communication Association.

## **Spring 2004-- Spring 2015.**

Blind proposal and manuscript reviewer, Political Communication Division, National Communication Association.

## **Spring 2015.**

Blind proposal and manuscript reviewer, Rhetoric Society of America.

## **2013.**

Editorial board, *Western Journal of Communication*.

## **November 2011.**

Panel organizer for conference panel on the "It Gets Better Project." GLBTQ Studies Division, National Communication Association Convention, New Orleans, LA.

## **November 2010.**

Panel organizer for two conference panels on *Avatar*. Intercultural and International Communication Division and Visual Communication Division, National Communication Association Convention, San Francisco, CA.

## **Spring 2010.**

Blind proposal and manuscript reviewer, Public Address Division, National Communication Association.

## **Spring 2010.**

Blind proposal and manuscript reviewer, Rhetorical and Communication Theory Division, National Communication Association.

## **Fall 2007.**

Blind manuscript reviewer for the Northwest Communication Association Journal.

**August 2007.**

Reviewer for *Perspectives on Political Communication: A Case Approach*, solicited by Allyn & Bacon, Boston, MA.

**Spring 2007.**

Blind reviewer of manuscripts for the journal *The Sociological Quarterly*.

**August 2004.**

Reviewer for *Making Connections: Readings in Relational Communication*, solicited by Roxbury Publishing Co., Los Angeles, CA.

**Fall 2002—Fall 2006.**

Co-Editor for Book Reviews, *American Communication Journal*.

Member, Board of Directors, American Communication Association.

**December 2001, April 2002:**

Reviewer of textbook proposals for Allyn & Bacon Publishing, Boston, MA.

**Summer 1999—Spring 2001.**

Blind reviewer of manuscripts for the journal *Rhetoric and Public Affairs*.

**August 2019:**

Awarded a Mizzou Online Faculty Scholarship to attend the 2019 Distance Teaching & Learning Conference, Mizzou Online, University of Missouri.

**May 2018:**

Online Teaching Foundations Program Award, ET@MO, University of Missouri.

**May 2017:**

Awarded a \$7,700 Online Course Redesign Grant to design an online course in Presidential Rhetoric, ET@MO, University of Missouri.

**2016-2017.**

Participant, University of Missouri Faculty Scholars: selected in a competitive process.

**2013-2014.**

Awarded a Student/Faculty Research Partnership Grant, Augustana College.

**Summer 2010.**

Awarded an Alumni Departmental Student Assistantship and an ACTL special research stipend for a pilot study of blended learning pedagogies, Augustana College.

**Summer 2006, Summer 2007, Summer 2009.**

Awarded a Presidential Summer Research Fellowship, Augustana College.

**Fall 2004.**

Awarded a First-Year Course Development Grant, Center for Vocational Reflection, Augustana College.

## Selected Professional Development Activity

**Spring 2021:**

Program completion, MU Career Development Network Career Champions Training, University of Missouri

**Summer 2020:**

Course participant, Online Teaching Certification, Course Design & Technology, University of Missouri

**Spring-Summer 2020:**

Course participant, Designed Online [online course design], Course Design & Technology, University of Missouri

**2019-2020:**

Course participant, ACUE Effective Teaching Practices, University of Missouri

**August 2019:**

Pre-conference workshop participant, "Assessing Students in Online Courses: Best Practices," Distance Teaching & Learning Conference, University of Wisconsin - Madison

Pre-conference workshop participant, "Creating Personalized, Social, and Co-constructed Learning Experiences," Distance Teaching & Learning Conference, University of Wisconsin - Madison

## **October 2018:**

Workshop participant, "Band-Aids Won't Fix It: Solving the Real Problem Through Intentional Use of Tech," Magna Teaching With Technology Conference, St. Louis, MO

## **2017—2018:**

Course designer, Online Course Redesign Grant Program, ET@MO, University of Missouri

Participant, Online Teaching Foundations course, ET@MO, University of Missouri **2016-2017**.

Participant, University of Missouri Faculty Scholars: Three system-wide retreats and numerous on-campus Workshops, the University of Missouri.

- Retreat, "Building Your Academic Portfolio," September 15-17, 2016.
- Workshop, "Promotion and Tenure," October 20, 2016.
- Workshop, "Teaching With Technology," November 16, 2016.
- Retreat, "Beyond Content and Expertise [Communication and Diversity]" February 9-10, 2017.
- Retreat, "Course Design," April 9-11, 2017.

## **May 25-31, 2016.**

Participant and session presenter, Wakonse Conference for College Teaching, Camp Miniwanca, Shelby, WI.

## **2014-15.**

Board Member, Quad Cities Professional Development Network (QCPDN).

- Organized and taught faculty development workshops on Scholarship of Teaching and Learning (March 28, 2015) and Blended Learning (May 2, 2015).

## **October 2014.**

Participant, Workshop for new faculty developers, Professional and Organizational Development (POD) Network Conference, Dallas, TX.

Participant, Short courses on online course development and digital pedagogy resources, Teaching Professor Technology Conference, Denver, CO.

## **November 20, 2014.**

Short course participant, "Tips for Teaching Communication Research Methods Online," National Communication Association, Chicago, IL.

## **May 15-17, 2012.**

Participant, Department and Division Chairs Workshop, Council of Independent Colleges, Providence, RI.

**November 16, 2011.**

Pre-Conference Presenter, "Connecting Yesterday's Voices to Tomorrow's: Public Address Pedagogy to Inspire Students," National Communication Association, New Orleans, LA.

**2011-12.**

Participant, Bartholomew Institute for Advanced Leadership. Augustana College.

**July 2010.**

Participant, NCA Summer Conference on Teaching Rhetorical Criticism, University of Puget Sound, Tacoma, WA.

**November 12, 2009.**

Short course participant, "Teaching the College Course in Comics and Graphic Storytelling," National Communication Association, Chicago, IL, November 22, 2008.

Short course participant, "Teaching the College Course in Communication Ethics," National Communication Association, San Diego, CA.

**November 21, 2008.**

Short course participant, "Teaching Political Communication," National Communication Association, San Diego, CA.

**June 2008.**

Participant, Association of Lutheran College Faculty "Vocation of a Lutheran College" Annual Conference, Luther College, Decorah, IA.

**November 15, 2007.**

Short course participant, "Teaching Philosophy of Communication: Communicating Worldviews," National Communication Association, Chicago, IL.

**November 18, 2006.**

Short course participant, "Teaching American Women's Public Address" and "Teaching Rhetorical Criticism and Theory at the Introductory Level," National Communication Association, San Antonio, TX.

**November 18, 2006.**

Short course participant, "Teaching the College Course in Persuasion, Social Influence and Compliance-Gaining," and "Teaching the College Course in Communication Theory," National Communication Association, San Antonio, TX.

# Selected External Consulting and Public Service

## **2016—present.**

Instructional YouTube video producer of multimedia mini-lectures on communication, public speaking, argumentation and rhetoric, “Stephen Klien” YouTube channel, [https://www.youtube.com/channel/UC7nDTQi-wLgEomSt6wdU2w?view\\_as=subscriber](https://www.youtube.com/channel/UC7nDTQi-wLgEomSt6wdU2w?view_as=subscriber)

## **Summer 2022**

Consultant, development of revised Outline Builder learning app, Cengage Publications

## **March 10-12, 2022.**

Consultant, Symposium for the Basic Course in Communication, McGraw-Hill, Phoenix, AZ.

## **Intermittently 2008-2015.**

Television news interviews and commentary on topics ranging from electoral politics to social media on WHBF-TV, WQAD-TV and KWQC-TV.

## **October 21, 28, 2012.**

Guest lecturer on political rhetoric and the media in the 2012 election, First Presbyterian Church, Davenport, IA.

## **Fall 2011—Winter 2012.**

Co-editor and blogger, “Political Denizens: Views from Beyond the Beltway” blog, Augustana College.

## **September 8-9, 2011.**

Interview subject on the “9/11 in 2011” Symposium for “The Cities” on WQPT-TV and WVIK public radio.

## **June 2009; June 2010; June 2011; June 2012; June 2013; June 2014; June 2015.**

Strategic Communication Trainer, Army Corps of Engineer Park Rangers, Pleasant Valley, IA.

## **February 2008, 2009, 2010, 2011, 2012, 2013, 2014.**

Faculty, CommUniversity program. Taught 4-week special topics courses on political campaign communication (2008) and the cultural influences of advertising (2009, 2010) for a community-based lifelong learning program. St. Ambrose University, Davenport, IA.

## **2006-2007, and 2008-2009**

Guest lecturer, Augustana Center for the Study of Ethics, Augustana College. Presented five community lectures to local churches and organizations

- “Public Character in Wartime: Framing the War on Terror in Campaign Advertising” (2006-07)
- “Diatribes, the Culture War, and Civil Discourse” (2008-09)

## **November 9, 2004.**

Invited guest speaker, “The Rhetoric of Nonverbal Communication,” International Training in Communication, Rock Island Arsenal.

## **Spring 2000—Fall 2001.**

Speechwriter for Karen Jacobs, former President of the American Occupational Therapy Association, Fall 1999.

Invited guest speaker on “Effective Public Presentations,” New England States Government Finance Officers Association annual conference, Portland, ME, September 16, 1999.

*Updated: 8 August 2022.*